In the World Bank Doing Business Report 2015, for the indicator “Getting Electricity”, India has been ranked 137 out of 189 countries. In Mumbai, to get an electricity connection (140 KVA), seven procedures are involved, the consumer has to spend 84% of per capita income and the time required is 67 days. In Delhi, to get an electricity connection (140 KVA), seven procedures are involved, the consumer has to spend 846% of per capita income and the time required is 140 days.

Ministry of Power has taken up the reform initiative to reduce processes and time to get an electricity connection in Delhi and Mumbai cities. After the detailed discussions with Delhi and Maharashtra Discoms, the Regulators and other concerned agencies, it was decided that procedure for getting an electricity connection will be simplified and the total time taken from request for connection to release of connection will be fifteen days in normal situations. Details are as follow:

Step 0: Online submission of application along with all documents (0 day)
Step 1: Field inspection (3 days)
Step 2: Estimate preparation, load sanction & intimation for fee deposit (4 days)
Step 3: Installation work including meter and flow of electricity (8 days)

**Impact of Reforms** (on time, number of procedures, cost etc.):

- The maximum time taken from request for connection to release of connection will be fifteen (15) days.

- Procedures have been simplified and only 3 steps are needed to get electricity connection.

- Standardization of service line cum development (SLD) charges by the Regulators.

Utilities have been advised to change their internal rules and procedures in line with above.